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CONFIRMATION NO. 9867

SERIAL NUMBER 09/675,597	FILING or 371(c) DATE 09/29/2000 RULE	CLASS 379	GROUP ART UNIT 2614	ATTORNEY DOCKET NO. 99EC036/77527		
APPLICANTS Eric James, Elgin, IL; David Funck, Wheaton, IL; ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS ***** ** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 11/17/2000						
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and Acknowledged <u>/JOSEPH T PHAN/</u> Examiner's Signature		<input type="checkbox"/> Met after Allowance Initials	STATE OR COUNTRY IL	SHEETS DRAWINGS 5	TOTAL CLAIMS 26	INDEPENDENT CLAIMS 3
ADDRESS Husch Blackwell LLP Husch Blackwell Sanders LLP Welsh & Katz 120 S RIVERSIDE PLAZA 22ND FLOOR CHICAGO, IL 60606 UNITED STATES						
TITLE System and method of using a phone to access information in a call center						
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